

G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831

ORIGINAL



0000065279

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2007 - 57566

Date: 1/9/2007

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Harry & Sible

Owens

Account Name:

Harry & Sible Owens

Home: [REDACTED]

Street:

Work: (000) 000-0000

City:

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company:

Unisource ** Energy Services (UNS)

Division:

Gas

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Correspondence received stating the following:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

January 5, 2007

JAN 10 2007

RE: Docket No. G-04204A-06-0463

DOCKETED BY

NR



Commissioners,

The rate increase request by UNS gas is unwarranted at the present time. This company is gaining thousands of customers at very little cost due to high density "in-fill" home construction in this area. Their cost per customer must be at an all time low. They over-collected millions of dollars on the adjustment you granted recently. They put a piece in the local newspaper stating they would refund the overage on future bills but made no mention of what would become of the earnings of this money. That money also belongs to the people who overpaid and should be included in the settlement. The customer charge is high at the present rate as most of the cost of the equipment this is supposed to cover has probably been recovered many times over. I don't think customers should have to pay for poor management or "creative" bookkeeping. No one begrudges a company a fair return on investment but when that company is serving twice as many customers with basically the same infrastructure, a twenty percent increase in any part of their rate structure is preposterous. Thank you for your careful consideration of this action that, if approved, will create a hardship for thousands of people.

Sincerely,

Harry and Sible Owens

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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/9/07 I contacted consumer and informed him that his letter had been received. Also that it would be documented and filed in the docket. Closed

Filed in docket no. G-04204A-06-0463; G-04204A-06-0013; G-04204A-05-0831
End of Comments

Date Completed: 1/9/2007

Opinion No. 2007 - 57566
